**VIBHORE ARORA**

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**SUMMARY**

To be great at work and look forward to an opportunity where I can make a difference, and

not just be another payroll figure, with an ambitious pace and desire to scale the peaks of

professional excellence. Communicative customer service professionals are motivated to maintain

customer satisfaction and contribute to company success. has a history of managing large

numbers of inbound calls and sustaining satisfactory relationships with customers. And also offers skills with RM systems paired with outstanding active listening and multitasking abilities.

**SKILLS**

* Communication skills - Understanding customer needs
* Friendly, interacts easily with others and - Call center Operations

To become a friend.

* Responding to Difficult Customers
* Customer Service
* Multi-Lingual (English, Hindi, Punjabi))

**EXPERIENCE**

-Sales, worked at Future Tech as a sales representative in Scarborough

-Cashier, Tim Hortons 444 Young Street

-And fast-working restaurants like Bollywood flames ajax station

* Completed daily recovery tasks to keep areas clean and neat for maximum productivity.
* Processed sales transactions to prevent long customer wait times.
* Worked closely with front-end staff to assist customers.
* Discounted purchases by scanning and redeeming coupons.
* Helped customers find specific products, answered questions and offered product advice.

-Customer service Representative, DECATHLON, EF3, May 2021-November 2021

Faridabad, India

-Cashier, RELIANCE STORE, Crown interior mall, September 2020-April 2021

Faridabad, India

**EDUCATION**

Pursuing Under graduation in

computer programming, Seneca College, Toronto, ON

-10 Th, 91 %

-12 Th, April 2021, 4 GPA/85+ percentage

-IIT exam

**AVAILABILITY**

MONDAY-SUNDAY open for opening/closing

(Except Friday and Tuesday)